

# Dell Boomi Enterprise Innovation Services

### Collaborate with Boomi experts to achieve innovation and excellence at scale

Make the most of your investment in the Dell Boomi integration platform with Boomi Enterprise Innovation Services. Work side-by-side with Boomi's experienced professionals to fully capitalize on our industry-leading integration cloud to build your connected business. Available as a subscription, Enterprise Innovation Services provides a package of integration services, support and resources, with the flexibility to customize to your specific needs.

You're backed by a four-person team of designated consulting, architecture, support and project management experts. They will help you address your immediate tactical challenges as well as assist you in defining your long-term integration strategy.

### Key Benefits

#### **Continuous Improvment**

Boomi experts collaborate with you to align your business strategy, IT environment and integration best practices. Use our implementation and management frameworks to move faster and more efficiently as you build out your Boomi integration architecture.

#### Build new skills and knowledge

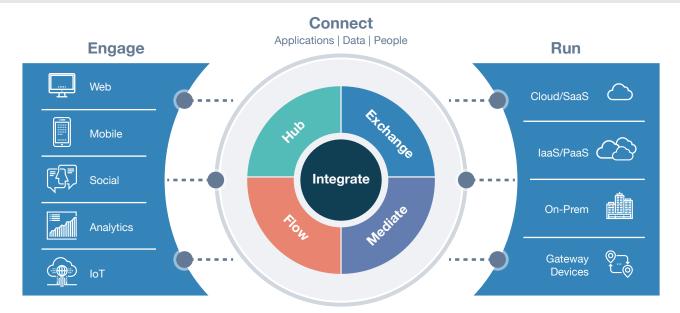
Equip your IT teams with new skills and knowledge that will pay off for years to come as you create a thriving data management practice. Enterprise Innovation Services connects you with Boomi's top professionals for training and education. Learn how to manage the people, processes and technologies for building best-in-class integrations across your cloud or hybrid IT infrastructure.

#### Leverage the unified Boomi platform

Go beyond integration with Boomi capabilities for data quality governance, API management, workflow automation and EDI/B2B management. Boomi provides expert insights and practical guidance to multiply your ROI by using Boomi's breadth of functionality to drive digital transformation.

#### Quickly utilize new Boomi capabilities

Get the latest updates and be in the know about Boomi's 11 annual product releases and new capabilities. We'll help you understand how new capabilities can help you immediately and support your future integration needs. Your Boomi team provides assessments, cost/benefit analyses, and demos of new features — tailored to your business and technology requirements.



### A Foundation for Digital Transformation

We designed Boomi Enterprise Innovation Services to help you respond to the rapid growth of applications, data and infrastructure complexity. This subscription program provides a package of integration services, support and resources, with the flexibility to customize to your specific needs. An Enterprise Innovation Services subscription includes consulting, architecture, support and project management assistance.

	Deliverables	Frequency
Consulting	Process design and development review (online)	Monthly
	Process design and development review (on-site)	Biannual
	Review of implementation of recommendations	Quarterly
	Review new Boomi features	Biannual
	Consulting for specific issues	Weekly
	Partner workshop (if applicable)	Biannual
Architecture	Environment design review	Quarterly
	Technical architecture workshop	Quarterly
	Roadmap and reference architecture review	Biannual
	Architecture review board meeting	Monthly
Support	Incident management	On-demand & monthly
	Proactive monitoring of production processes	Daily
	Critical milestone support	Quarterly
	Weekly case reviews	Weekly
	Documentation of running processes	Biannual
Project Management	Overview of deliverables and planned activities	Quarterly

## Key Benefits



#### **Named Expert Resources**

Collaborate with named experts who know your business, your challenges and your objectives.



#### **On-Site & Online Collaboration**

Meet regularly with your Boomi team both on-site and online in weekly, monthly, quarterly and biannual sessions.



#### **Proactive Strategic Focus**

A structured, outcome-based approach that zeros in on tactical and strategic opportunities for near- and long-term integration improvements.

To learn more, visit us today at www.boomi.com

